

Adult Social Care Improvement Board – Co-production update

Presentation by

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Why is this important?

- We want to design services that truly align with the views of our population
- We want to be able to engage with our community partners in a way that respects them as equal voices in the future planning of service delivery.
- To truly understand our population at a grass roots level. Hearing and feeling the needs across a diverse population.
- Supports the requirements of CQC and the Local Authority to adhere to TLAP Principles... Think Local, act personal. This ensures that our citizens' voices are central to the work that we do.

Co-production makes a **meaningful difference** to people's lives

'Nothing about us without us'

Co-production is not about giving up power, but **sharing power** and as a result becoming **more powerful as a collective**

Co-production is embedded as part of the **'day job'** and not a 'nice to have' or an afterthought. It requires the **right culture, environment, buy in and resource** to get it right and be meaningful

Commissioners or public bodies are not 'fixers' of problems but **facilitators** who work with people to find solutions

Co-production supports **sustainability** – by enabling people to shape and be responsible for local services better outcomes can be achieved, and public resources can be safeguarded

Co-production may result in the testing of new approaches and innovative thinking, and we must be **open and willing to listen and try**

A **'role change'** is needed – local people are no longer to be seen as 'users', 'patients' or 'clients' but **equal partners**. A change in attitudes, priorities and training may be required

Co-production is **everyone's business** and must be embedded at all levels of a system or organisation. It cannot operate in isolation if genuine outcomes are to be met

What is Co-production.

- Feedback → Consultation → Engagement → Co-Design → Co-Production



This is everyone's responsibility

- The whole system to be challenging on 'how people have been involved in the co-design of services, (not just consulted on).
- Elected members
- Officers
- Co-production allows teams and partners to work alongside our citizens in a way that services can develop in a more receptive way to make a difference within our communities, in-line with what people are telling us.

Our work so far.....

- Necessary incremental shift.....
- Recognising what has led us to this point (working to understand our journey towards co-production). We must see this as discovery.
- Work with LD ambassadors to develop 'The Big Plan'.
- Care home engagement work.
- Torbay Carers
- LD meaningful employment
- Direct Payments
- Reaching out engagement work

Next Steps

- Make use of existing great groups and networks.
- Being brave enough to reach out and have open conversations with people in the community.
- Need to agree principles of a way to work with all partners across health and social care.
- Thriving communities.
- Continue with Evolution.
- Culture change.
- Look at opportunities for co-production in our transformation work.

Discussion and questions.

- What opportunities do you see?
- How would you want to contribute?

